

Technology, Data, AI & Software

Build your dedicated technology capability
centre in India around the roadmap you own.



A growing backlog needs more than additional seats

Product roadmaps come under pressure when engineering teams must balance new features with maintenance, testing and data work. Hiring alone does not resolve this: new engineers need product knowledge, clear responsibilities and consistent delivery standards to contribute effectively. Building that capability takes time from the same leaders expected to move the roadmap forward.

WHAT HOLDS DELIVERY BACK

Roadmap work competes with maintenance

External teams lack product context

Data and AI work lacks clear ownership

Scaling requires an operating layer

WHY IT MATTERS

Feature delivery becomes less predictable as support and quality tasks interrupt planned work.

Local engineers spend more time clarifying requirements and correcting avoidable mistakes.

Preparation, validation and evaluation tasks stall between technical and business teams.

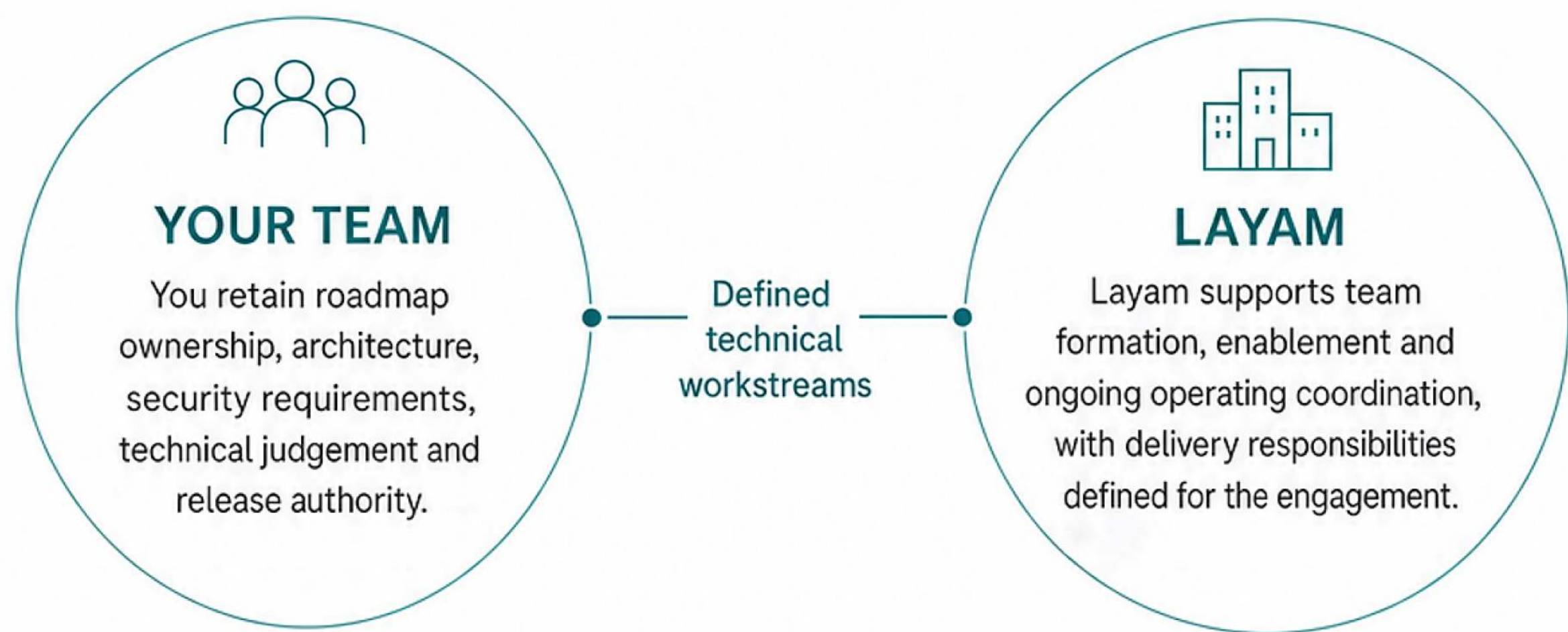
Recruitment, onboarding, facilities and ongoing people support draw leadership away from delivery.

Extend your engineering team around defined work

Layam supports an India-based Offshore Development Centre (ODC) for agreed technical workstreams or a Global Capability Centre (GCC) for longer-term internal capability. Roles, tools, delivery practices and overlap with Australian business hours are defined around your product and engineering needs.

Operating support that keeps engineers focused on delivery

Layam can coordinate recruitment, role-specific training, onboarding, facilities, IT setup and coordination, HR, payroll and delivery management. Agree the manager’s remit and the technical leadership your team provides. Regular reviews address output quality, capacity, continuity and skill gaps.



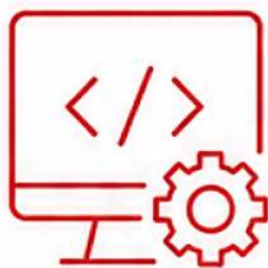
ODC or GCC, defined around your needs

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“ You retain roadmap ownership, architecture, security requirements, technical judgement and release authority.

Technical workstreams with clear acceptance standards

Agree the required skills, technical oversight and acceptance criteria before mobilising the team. The scope can include the following workstreams, subject to role-specific assessment.



Software and integration

Features, application programming interface (API) integrations and automation delivered through your repositories, review practices and release process.



Quality and application support

Test cases, regression evidence, defect triage and documented support resolutions with clear escalation.



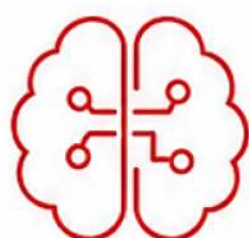
Data and analytics

Prepared datasets, quality checks, pipeline components and reports validated against agreed business definitions.



Cloud and DevOps

Approved pipeline changes, infrastructure configuration and operational documentation within your access controls.



AI delivery support

Data preparation, evaluation datasets, test results and scoped integration work under nominated technical oversight.

Delivery discipline from the first handover

Translate the backlog into defined work, dependencies and a shared definition of done. Onboard people to your product context, coding conventions and approved environments. Use pull requests, test evidence and demonstrations to make progress reviewable; route ambiguity to a named technical owner. Control access to repositories, credentials and data by role. Document changes and decisions so knowledge remains with the team. For AI work, agree permitted tools, data use, evaluation criteria and human approval before integration or release.



Use pull requests, test evidence and demonstrations to make progress reviewable.

Measure accepted work, quality and continuity

Additional capacity creates value when it reduces delivery constraints without adding disproportionate review overhead. Use a shared baseline to assess the contribution of the team.

 More predictable execution Accepted work against the agreed plan, with blocked items and dependency delays visible.	 Lower avoidable rework First-pass acceptance, reopened defects and recurring review findings.
 More local leadership capacity Net engineering time released after supervision and review.	 Stronger operational continuity Documented backup coverage, onboarding readiness and age of unresolved support tasks.

Build the team and the support around it

Layam combines talent mobilisation with the practical work of running an India-based team. Recruitment, role-specific training and ongoing operating support sit within one relationship, with responsibilities agreed before delivery begins.

This gives your leaders a partner for team formation and operations as the technical scope develops. Your team directs the product and reviews the engineering output; Layam coordinates the people and operating support required to sustain the agreed work.



Dedicated people. Clear ways of working.
Accountability beyond deployment.