

Mining & Industrial

Support your Australian sites with a dedicated technical documentation team in India.



Each missing detail sends work back to the site

Asset managers and engineering teams rely on records held by equipment suppliers, maintenance teams, stores and projects. Missing identifiers or conflicting revisions send local specialists back through the same checks. Keeping these records organised reduces the preparation required before a maintenance or engineering decision.

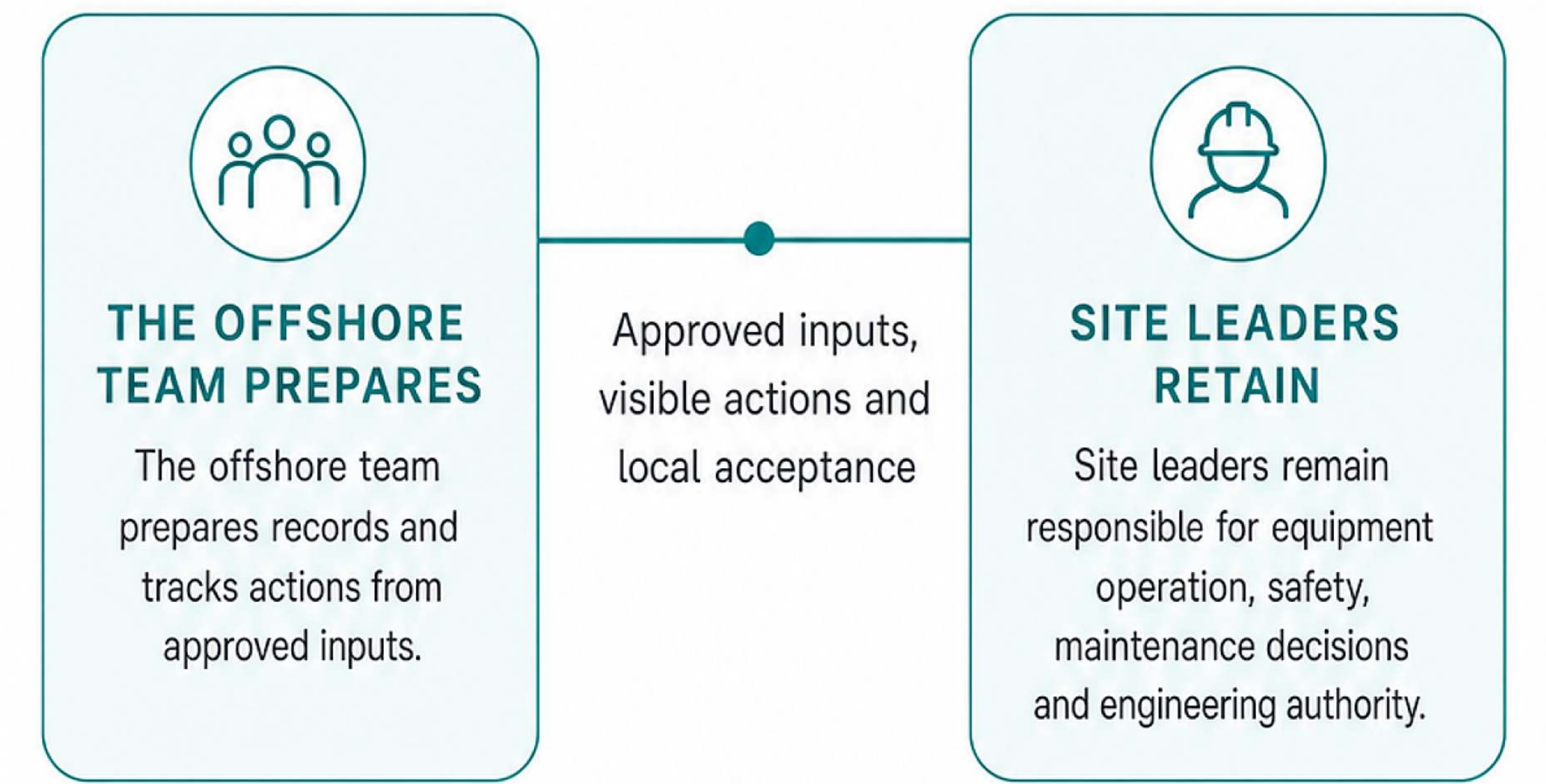
WHERE WORK BUILDS UP	BUSINESS CONSEQUENCE
 Equipment records are incomplete	 Maintenance and engineering teams repeat evidence checks.
 Revision and asset identifiers differ	 Updates require reconciliation before they can be accepted.
 Procurement and project actions lack visibility	 Local leaders spend time chasing status rather than addressing exceptions.

Keep document gaps and overdue actions visible

Agree document conventions, access, quality checks, priority rules and escalation before onboarding. Daily queues show owners and due dates; periodic reviews address unresolved actions, repeat errors and changes in workload. Documented procedures and backup coverage support continuity.

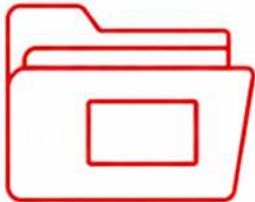
A records and reporting team around your site operation

Layam can build an India-based team for asset records, engineering documentation and reporting, with skills assessed against your systems and standards. An Offshore Development Centre (ODC) can focus on defined workflows; a Global Capability Centre (GCC) can support a longer-term internal capability. Managed, co-managed, build-operate-transfer and client-owned options are scoped to your governance and ownership needs.



Layam supports recruitment, role assessment, onboarding, training to client protocols, HR and payroll, IT setup and coordination, and agreed supervision. Service-hour overlap and technical review availability are established for each engagement.

Equipment information your site team can trace and review

CAPABILITY		OUTPUT FOR YOUR AUSTRALIAN TEAM
	Equipment and asset records	Checked identifiers, indexed manuals, asset-register updates and a missing-information queue.
	Engineering documentation	Prepared computer-aided design (CAD) revisions, updates to bills of materials and document registers from approved instructions, subject to role assessment.
	Maintenance-data administration	Prepared history records, agreed data updates and exception lists for the maintenance owner.
	Procurement and stores information	Current request, item and supplier trackers with discrepancies and overdue actions flagged.
	Project controls and reporting	Review-ready status packs, evidence references and action registers for local decision-makers.

From equipment records to an accepted update

The team receives an approved equipment-document queue, checks identifiers and revision status, prepares the register update and flags gaps. A nominated Australian owner resolves technical questions and accepts changes. Review comments update the instructions and the outstanding-action register.



Site decisions remain with your operation

Your Australian team retains site safety decisions, equipment and production control, maintenance decisions and engineering sign-off. Layam manages the defined support workflow and agreed outputs, with review and escalation responsibilities documented.

More reliable information for local decisions



More usable equipment information

Record completeness, identifier accuracy and first-pass acceptance.



Less repeated local preparation

Net specialist time released after checks and coordination.



Clearer ownership of outstanding actions

Age of document, procurement and data exceptions by owner.



A clear cost for accepted support work

Full team and oversight cost per accepted update or reporting pack.

Industrial experience applied to records support

Layam’s broader industrial experience spans quality, stores, production support and workforce coordination. Defined responsibilities, operational reporting and corrective-action reviews provide the basis for managing work and following it through. The proposed mining support model applies that discipline to records and reporting: role-specific assessment, traceable handovers and output reviews. The relevant experience is industrial; the scope here is remote support for your site team.