

Energy & Utilities

Build dedicated capacity in India for the information your assets depend on.



Field decisions start with dependable records

An asset record is useful only when the next team can rely on it. Engineering directors, asset managers and project-controls leaders need current drawings, equipment information and material status. Gaps and conflicting revisions force local specialists to check the same information again, taking time from planning and technical review.

WHERE WORK BUILDS UP	BUSINESS CONSEQUENCE
Asset and network records are inconsistent	Local specialists reconcile information before using it for planning or review.
Drawing and document revisions fall behind	Teams lose confidence in which approved version supports the work.
Project and procurement reporting is manual	Material exceptions and overdue actions become harder to see early.

Keep revisions, priorities and ownership visible

Define standards, revision rules, access permissions, escalation and acceptance criteria before onboarding. Queue reviews show priorities and ageing items; quality checks record recurring errors. Documented procedures and coverage support continuity through project changes.

A dedicated team for the information behind the assets

Layam can build an India-based team for engineering documentation, asset data and project reporting, with skills assessed against your systems and standards. An Offshore Development Centre (ODC) can focus on agreed workflows; a Global Capability Centre (GCC) can support a longer-term internal capability. Managed, co-managed, build-operate-transfer and client-owned options are scoped to your governance and ownership needs.

Skills assessed against your systems and standards

ODC

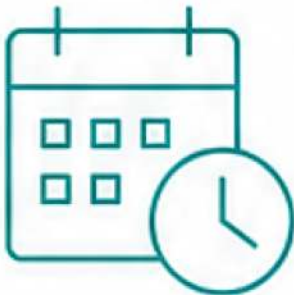
An Offshore Development Centre focuses on agreed workflows and documentation outcomes, supporting project delivery with defined processes, tools and quality controls.

GCC

A Global Capability Centre supports longer-term capability development, knowledge retention and continuous improvement aligned with your systems and standards.

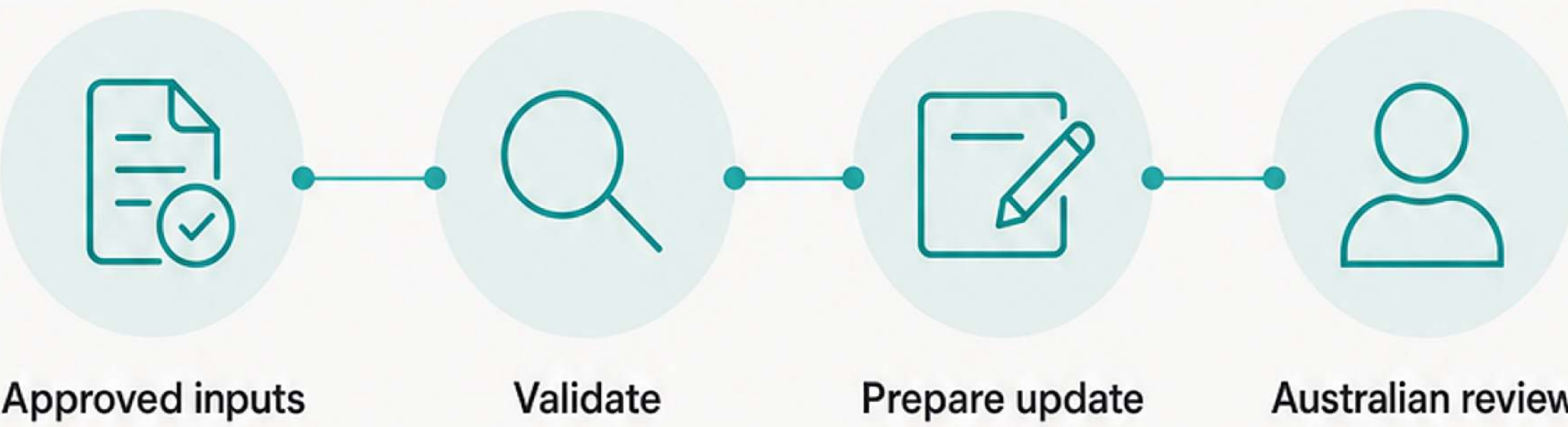
Layam supports recruitment, role assessment, onboarding, protocol training, HR and payroll, IT setup and coordination, and performance coordination. Australian business-hour overlap and technical review availability are agreed for the engagement.

Engineering records, asset data and project visibility

CAPABILITY	OUTPUT FOR YOUR AUSTRALIAN TEAM
 Engineering documentation	Prepared drawing revisions, document registers and technical packs from approved instructions.
 Asset and maintenance records	Checked equipment information, asset-register updates and flagged missing fields.
 GIS and network-data preparation	Prepared updates and validation lists within client-defined standards and permissions, subject to role capability.
 Project and procurement tracking	Current milestone, material and action trackers with exceptions and owners.
 Reporting and evidence preparation	Review-ready progress reports and indexed supporting records.

A traceable path from input to accepted update

For an asset-register workflow, the team receives approved equipment records, checks required fields, prepares updates and records discrepancies. The nominated Australian owner resolves technical questions and accepts changes. Approved corrections feed back into the register and working instructions.



Less record preparation. More engineering capacity.

BUSINESS VALUE	HOW TO MEASURE IT
 More local engineering time	Net documentation and data-preparation hours released after review.
 More dependable asset information	Required-field completeness and accepted updates without correction.
 Clearer project follow-through	Age of overdue material, document and reporting actions.
 More consistent review preparation	Reporting deadlines met and packages accepted on first review.

Technical and field authority stays local

Your authorised Australian personnel remain responsible for electrical safety, live network operation, commissioning, emergency response and regulatory compliance, and retain design authority and engineering sign-off. Layam manages the agreed support workflow and the people responsibilities around it.

Operational experience behind the support model

Layam’s broader on-site experience spans power distribution and rural electrification, including field operations, meter installation, stores management and quality auditing. This gives the support model practical context: how records, materials and handovers serve engineering and field teams. For remote support, Layam combines role assessment, documented procedures and output reviews. Utility-specific expertise, Australian standards and access requirements are established for each engagement.